

FAX RESERVATION FORM

IMPORTANT: Fill in the form in a readable way and send it to **0039+577985976**

FIRST NAME..... LAST NAME.....

STREET..... NUMBER.....

CITY..... POST CODE..... COUNTRY.....

MOBILE PHONE..... FAX..... EMAIL.....

PLEASE MARK THE APPROPRIATE BOX:

I WOULD LIKE TO

CONFIRM

MODIFY

CANCEL

MY RESERVATION

NAME OF THE APARTMENT TO BE RESERVED.....

DATES OF STAY: FROM..... TO.....

TOTAL NUMBER OF ADULTS OCCUPANTS:

PETS, TYPE OF ANIMAL SIZE.....

NUMBER OF RENTAL BIKES (ON REQUEST).....

DESIRED WAY OF PAYMENT:

CREDIT CARD

WIRE TRANSFER

PAYPAL

DECLARING AWARENESS / AGREEMENT WITH THE TERMS AND CONDITIONS GOVERNING THE RESERVATION, CANCELLATION AND PAYMENT POLICIES OF THE "IL TUFO DELLE TRE QUERCE", I CONFIRM MY RESERVATION.

DATE.....

SIGNATURE

WITH THE COMPLETION AND POSTING OF THIS RESERVATION FORM I AUTHORIZE THE "IL TUFO DELLE TRE QUERCE" TO USE THE INFORMATION THEREIN TO RESERVE, COLLECT PAYMENT AND PREPARE ACCOMMODATIONS FOR MYSELF AND MY PARTY.

DATE.....

SIGNATURE.....

GENERAL TERMS AND CONDITIONS

Check-in/Check-out:

CHECK-IN is on Saturday between 4:00 pm and 7:00 pm for all apartments.
 CHECK-OUT is on Saturday by 10:00 am
 In the event of late arrival, guests must notify Il Tufo delle Tre Querce by calling
 +39 0 577985976 or +39 3388010912 from any fixed or mobile telephone.

Services included:

Water, electricity, gas, linens, final cleaning upon departure, parking, use of the swimming pool and taxes (VAT 10%).

Services not included:

- Heating (Euro 3,8 per mc) - from 01 november to 30 april (if used);
 * to amount consumed: for all apts. ;
- Additional cleaning (available upon request at 12 Euro per person);
- Cribs for infants (0-3 years) at 8 Euro per day;
- Extra bed at 12 Euro per day;
- Pets at 5 Euro per day.

Cancellation policy:

Date of Cancellation	Penalty
More than 42 days prior to arrival	30%
41 to 15 days prior to arrival	50%
14 days to 24 hours prior to arrival	80%
Cancellations without prior notification are subject to a 100% cancellation fee.	

Payment Policy:

When	What	Amount
Upon reservation	Deposit	30% of total sum due
At least 42 days before arrival	Final Balance	70%

General Conditions:

Reservations made less than 42 days prior to the arrival date are to be paid in full upon confirmation of the reservation.
 Reservations must be made in writing using the online reservation form or via fax.
 Once the reservation is confirmed and the down payment is received, a voucher will be issued. This voucher must be printed and presented to reception at Il Tufo delle Tre Querce. Should the voucher not be presented, Il Tufo delle Tre Querce reserves the right to vary the prices and conditions stated in the voucher. Once the reservation is confirmed, any modification or cancellation request must be communicated to Il Tufo delle Tre Querce. Cancellations and modifications are to be made using the same form, found on this web site, that you used to make the reservation. Modification or cancellation requests will only be considered valid if made using this method. We will notify you of all actions regarding your reservation via e-mail or alternatively via fax.

Occupancy:

Only the persons and/or pets listed on the reservation form and acknowledged by Il Tufo delle Tre Querce are permitted to soggiorn on the property. Guests are obliged to inform the management of any pets they intend to bring along with the number of and size of said animals. Guests are obliged to watch and clean up after their pets, particularly in the property's common areas.

Maintenance:

The owner and/or members of the staff of Il Tufo delle Tre Querce reserve the right to enter the units for maintenance purposes.

Legal jurisdiction:

Il Tufo delle Tre Querce lies within the legal jurisdiction of the Province of Siena. Any legal issues regarding reservations or stay at Il Tufo delle Tre Querce are subject to the dictates of Italian law.